



The Protector

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Fall 2008

WHAT ARE WE THANKFUL FOR???

Thanksgiving is just around the corner and during this time I ask myself what I am thankful for. I have so much to be thankful for, such as my health, family, friends, and you. Yes, that's right I'm thankful for all you have done to make this company what it is today. Each and every one of you deserves a thank you. Thank you for going above and beyond and making this company better than our competitors.

Take some time and think about what you're thankful for.

I wish all of you a wonderful Thanksgiving!



REMINDER:

**TURN YOUR
CLOCKS BACK
1 HOUR
ON
NOVEMBER 2ND**

Employee of the Quarter

This quarter we've decided to nominate all corporate employees as the employee of the quarter. This last quarter we've had several changes occur in the corporate office and have downsized our staff and therefore, have given responsibilities to our current staff.

These individuals went above and beyond to make this company run smoothly:

Roy Wunderlich - Roy has been with the company for several years and has managed our Utah and Albuquerque contracts. Now he's decided to move to Colorado Springs and manage our Colorado contracts. While trying to make Colorado home again, Roy's had to manage the largest football game at the Air Force Academy. Way to go Roy for doing an outstanding job.

Carl Stenger - Carl is one of our newest employees who have gone above and beyond. Carl's started off as the Event Coordinator for UNM and since then has moved up as Albuquerque Manager. Carl has done a superior job in coordinating all the UNM football games along with the other contracts we have. We've been 100% posted for all games - which are a record for us. Way to go Carl for being able to fulfill our quotas.

Mark Lining - Mark is our Business Director and has been with us from the very beginning. Mark has been putting in an enormous amount of time on proposal writing. He just finished a proposal and out of 60 hours has put in 64 hours. Way to go Mark for your determination and dedication to this company.

Rene Montoya - Rene has several job titles assigned to her and has taken additional responsibilities. She's always willing to help out with everybody. She too has put in several hours of overtime supporting the proposal writers. She also works the UNM games for us and puts in a lot of hours working on game day. Rene, we appreciate all the long hours and willingness you've provided for this company.

Sherry Meier - Sherry is our Human Resource Manager and has taken some additional responsibilities as well. When our payroll clerk resigned she's stepped up and supported all payroll functions. She's working on our affirmative action plan which is a huge effort. Way to go Sherry for going above and beyond.

Cerra Olmberg - Cerra is our front desk administrator and has taken on several additional responsibilities as well. She now supports HR with payroll and has done an excellent job. She also does scheduling for the UNM games as well as the Albuquerque contracts. Way to go Cerra for pitching in and helping the corporate office.

**Congratulations to all of you for being the
Employee of the Quarter!!!!**



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Business Development/Human Resources

Business Development

TEAMWORK

Coming together is a beginning...

Keeping Together is progress...

Working together is a success...

It is very busy in this department right now. New proposals being worked constantly.



HAPPY THANKSGIVING TO EVERYONE !

Human Resources

5 Easy Ways to Manage Anger

Losing your temper is never a good thing. Not only does it alienate others but it can also contribute to health problems like headaches, upset stomach and heart attacks. When you get angry, try taking control of your anger by using one of the following methods.

- 1) Count to 10 – By doing this you give your body time to defuse before you react to the situation. Take a few deep breaths and ask yourself, "Is this really going to matter in a day or week or even a month?"
- 2) Walk It Off – Take a short walk to calm yourself down. This will give you time to think things through calmly and give you time to take a real look at why you are reacting the way you are to the situation.
- 3) Distract Yourself – When someone cuts you off in traffic, instead of yelling at them or making inappropriate jesters, find some soothing music on the radio and sing along. At work when you get angry, dive into a pile of work on your desk and turn your negative energy into positive energy.
- 4) Keep A Log – If you monitor your angry thoughts you can frequently discover the real cause of your anger and most often it's things that you have no control over.
- 5) Ask For Help – If you find that you are have difficulty in managing your outbursts, don't be afraid to try counseling, medication, or a lifestyle change. Your health and your relationships may depend on it.

Things do not happen in this world - they are brought about.

Will H. Hays



Aflac

Benefits are available to all **Santa Fe Protective Services' employees**. The Accident plan helps cover the expenses associated with an accidental injury (on or off-the-job). **Aflac** pays **cash** to you. (Payroll or Non-Payroll) Many other plans available. For more information contact Margaret Jacobs @ 505-239-5182.

Contract News



"A
strong
positive
self-image
is the
best
preparation
for
success
for life"

Carlsbad Area Office (Armada Sentry Concepts) & Scott Yokley

First I would like to say HELLO to everyone with SFPS and hope your summer was a good one. My first three months as the new supervisor for the Carlsbad area has been rocky. The WinTeam system is up and running and making everything easier.

I would like to recognize Sergeant Lee Vest for his years with Armada Sentry Concepts. Lee would pick up an extra shift just to cover when we were short handed. Lee even worked on his day off just to fill in. Before he went on vacation he said to me if I needed him to come in, he would. Thank You Lee. I can count on you.

Also I would like to recognize a Security Guard who went though a lot JUST to prove that she can do the job just as well as a man. When this guard started over a year ago she was being talked about and made fun of because she is a female doing a job that is considered, by many, to be a man's job. Time and time again she has disproved this stereotype. For this, I would like to recognize Security Officer Shalla Yokley, for a job well done. Thank You.

Welcome Jackie Calderon to Armada. May your stay with us be a good one. Thank you - Nick Caswell for your year with us. Good luck with your new job.

T K S and their new projects, hopefully, will be coming our way in the Fall. We continue our work at CMC and NMSU keeping everyone happy and safe. Till next time, take care.

Air Force Academy & Roy Wunderlich

Many changes have taken place at the corporate office and surrounding contracts. SFPS Director of Operations, Bret Aduddell, resigned and moved back to Fort Collins Colorado, with a different company. Bret will be missed, but most of us know he is happier and living where he wants in Fort Collins.

Jason Allen has also resigned his position as the Colorado Springs Area Manager and is pursuing a career as a civilian employee for the Air Force writing CE Contracts for the Air Force Academy. We should still see Jason around the area and I know many will miss him if not all the Colorado Springs Area Employees. Jason was the Manager in this area for nearly four years and the working relationship between Jason, his employees and the Clients was strong.

The new Manager is Roy S. Wunderlich and I am relocating here from Albuquerque where I was the Area Manager overseeing multiple contracts ranging from Government contracts on Kirtland AFB to commercial contracts with the University of New Mexico and other area contracts. I look forward to continuing the relationship that Jason has established and work towards gaining new and additional contracts in the Colorado area. My phone numbers are those that were Jason's prior to his departure, and my e-mail address is roy@santafeps.com

I would also like to say in an unprofessional way good bye to those great employees I had working for me in New Mexico, the changes happened very quickly and I was unable to come see all of you, to explain my departure. As many of you know, Colorado is my home and I could not pass up the opportunity to return in support of the company when asked. I have left you in good hands with Carl R. Stenger IV taking my place and I appreciate all of you providing him with the same outstanding work you gave me. After I am settled here, I will be in touch with as many of you as I can, and if you pass through Colorado Springs give me a call it would be great to visit. Thank you for all your hard work.

SFPS has also picked up an additional contract at the Air Force Academy, which we began on October 1st We are now staffing the Pass and Registration Center, this post along with retaining ID checkers at the Cadet Area and Greeters has been awarded for the next five years. This is only the beginning of new contracts for Santa Fe Protective Services, Inc.



THE BATTLE OF THE SFPS CONTRACTS

VS

THURSDAY, OCTOBER 23RD



Contract News Cont'd

NDIC & Tom Vitko

Hello to all from NDIC in Johnstown, PA. Well the days here are cooling down and the mornings have been in the low 50's so we know that winter is just around the corner. In August the AAABA Baseball Tournament was held in Johnstown. Teams from all over the mid-Atlantic region came to Johnstown for a week of Amateur Baseball. Officer Joe Dziagwa's daughter Lauren was one of the Ambassadors for this year's event and we would like to thank Santa Fe Protective Services, Inc. for supporting this local tournament.

Officer Barrie Greene who has been with NDIC since 1998 and with SFPS since 2005 turned another year older in August. Barrie says that he is never going to retire. He's just going to keep on working.

ATK & Sherralee Oglesby

Well a lot has changed here. We went from a fully operational and cramped working environment to an empty shell with plenty of room. Now it has become a construction zone and everything is wide open, which is very strange coming from a security stand point. However, we are now about to embark on our new journey of becoming exclusively Exterior guards for ATK. We will be given additional responsibilities and duties. We will also welcome a new Supervisor. I am stepping down from my leadership position and venturing off for now but I am crossing my fingers to be able to come back into a leadership role, in the hopes of future business for this company in this area. We have lost a small handful of our staff due to prior work commitments, new jobs, and beginning new chapters in their lives. They will all be sorely missed. Nate Huven, Jade Woolsey, Joe Oliver, Tyler Cutler, Debra Ross, and Cindy Wise have done so much for this company and me and their presence and dedication will be greatly missed. For those who are sticking it out; Sylvia Galindo, Robert Worden, Robert Moon, Don Burger, Lewis Pearce, and Steve Hill they will continue to represent this company and support ATK in any and all future endeavors. The next time you hear from us will be from the new Supervisor who is yet to be named.

I would personally like to thank all of my past and present employees for their hard work and dedication to me and the company. I would also like to thank Christina Maki, Roy Wunderlich, Bret Aduddell, and all of the staff at the corporate office for all the help and training they have given me. Thank you again for this opportunity to work for such an amazing company. I hope to have an opportunity to work for you again in a leadership position.

Albuquerque Area Office & Carl Stenger IV



Things have been very busy in the Albuquerque area. Football season arrived right on schedule with three back-to-back games. The entire event staff came forward and proved what fine, dedicated folks they really are. Big events (like football games) require herculean efforts from everyone involved. Having seen just what our people can do, I am convinced that we need to petition the legislature to change the name of that mountain (east of the city) from Sandia to Olympus. On behalf of everyone in the downtown office, I want to extend our sincere, heart-felt thanks for the absolutely superior performance that everyone on the Special Events Staff has turned in thus far.

The supervisory staff for special events deserves their own paragraph. Before this football season began, I stressed how important it was that our "yellow-jackets" not be neglected and forgotten. All of our supervisors took that message to heart—with stunning results. Our Special Events Staff workers (the yellow-jackets in the trenches) are calling in days (and even weeks) before events pleading for spots on the schedule. The supervisors truly make scheduling and coordinating the special events easy. This year's team of "blue-coats" is: David Martinez, Kim Fields, Annette Erivez, Crystal Vargas, Daniel Dannar, Milton Saavedra, Richard Eubank, Joseph Sanchez, Andrew Garcia, and Robert Knowles. These last two, Andrew and Robert, have been invaluable in ensuring that game days run smoothly.

Organizing an army of 150 workers is no easy task; and yet, Rene Montoya does it for every single game. These football games simply would not be possible were it not for Rene's willingness to put in the incredibly long hours necessary to schedule the staff.

Although Special Events is certainly the most visible part of our operation (here in Albuquerque), it isn't necessarily the most important. Our Base Contracts (DTRA, Honeywell, and NNSA) are humming along very nicely. We've also got a fine team working at the Gulfstream Group.

Our UNM core posts may be our most challenging. That certainly proved to be the case in September. As many of you may know, one of our guards, Robert Hill, was deliberately run down by a car-jacker. Mr. Hill sustained some pretty nasty injuries; but fortunately, he will make a full recovery. We're all looking forward to Robert's return. Our core supervisors, Robert Knowles and Joseph Sanchez, keep everything running smoothly. We are very fortunate to have them both.

Though I'm new to the position of Manager of the New Mexico Area, everyone at the Albuquerque / Corporate Office has made it very easy for me to step into the huge shoes (left behind by Roy Wunderlich). I want to express my sincere thanks (and gratitude) to Christina, Bret, Mark, Sherry, Rene, and Cerra. Rene and Cerra (in particular) make me look organized (even when I'm not). I couldn't ask for a better group of people with which to work.

Finally, on behalf of the entire Albuquerque team, I'd like to wish Roy Wunderlich the very best of luck as he assumes the duties of his new post our Air Force Academy office.

Tidbits & Happenings

LOBO ACTION



Carl Stenger IV, Albuquerque Area Manager & Event Coordinator



Christina Maki, President SFPS



University of NM Marching Band



Rene' Montoya & Judy Eubank



Checking In



Employees Grouped and Ready to Deploy to Stadium



Supervisors - Andrew Garcia, Crystal Vargas & Annette Erivez recap the game

THERE IS STILL TIME TO SIGN UP FOR THE REMAINING GAMES



Birthdays & Employee News

OCTOBER

Sylvia Galindo
Diana Walker
Bradley Krause
Patricia Lowe
Michael Toth
Brian Stevens
Garrett Walters
Steve Bamber
Karen Egan
Sonja Lampert
Frances Hatcher
Mark Gallegos
Sherrilee Oglesby
George Clore
John Hannan
William Wallace
Larry Barrentine, Jr.
Lewis Pearce
Melquiades Sanchez
Jeffrey McClung
Jeffrey Rogers
Martin Aragon
Angela Isbell
Benjamin O'Neal
Edward Baca
Annette Erivez
Dane Anderson
Paul Gonzales
Patricia Mitchell
Chad Phillips
Timothy Maestas
David Trancosa
David Martinez
John Manno
Corlan Keller

NOVEMBER

Mark Liming
Anthony Carstensen
David Merrifield
Teal Quon
Dawn Swenson
Curtis Green
Donald Burger
Everett Uchiyama
Steve Madrid
Kevin Sell
Leola Ortiz
Cory Wilson
Larry Frye
Nancy Katrades
Margaret Chavez
Rosemarie Simmons
Ernesto Otero
Raven Savory
Richard Eubank
Susan Rowilson
Dora Watson
Chris Williams
Juan Maestas
Christina Lilly
Anthony Marquez
Juan Garay
Michael Garner
Harold Sanchez
Kathleen Waquie
Agnes Urban
Laticia Lovato
Stephen Palmer
Stacy Vandever
Gloria Martinez
James Vigil
Robert Lopez
Janet Garcia
Matthew Lake
Brian Mangan
Zachary Johnson
Brenda Uhlig
David Hurst

DECEMBER

Vincent Cunningham
Ian Michie
Frank Nash
Thomas Nash
Angela Wiggins
Thomas Tassia
Joseph Dziagwa
Alan Zimmerman
David Empfield
Brian Osborne
Patricia Ashenfelter
Freddie Packer
Heather Bowen
Michael Kessler
Ernest Chavez
Ernest Lopez
Debra Morrison
Trenler Wesley
Martin Hammer
Joni Crane
Robert Knowles
Tristine Meenan
Darlene Hinkle
Nathaniel El
David Moreno
Patrick Lovato
Mary Howe
Bruce Braa
John Leger
Jeremy Hageman
Maria Mendez
Nathan Quinn
Gregory Jaeger
Rodolfo Borges
Tremayne Lewis
Virginia Chloupek
David Lahnert
Christopher Gourley



HAPPY BIRTHDAY
TO
EVERYONE!!

Employee News & Recognitions



Bob Hill - UNM Security Officer at the Science & Technology Park is recovering from injuries after the golf cart he uses while patrolling STP was hit head-on. If you would like to contact Bob while he is recuperating, you may contact the office and we will give you contact information.

Winter Edition will be out in November 2008