



# The Protector

Volume 3 Issue 2

Summer 2008

## THE SFPS 'BIGGEST LOSER' CHALLENGE

*Balance is the key to success in all things. Do not neglect your mind, body, or spirit. Invest time and energy in all of them equally - it will be the best investment you ever make, not just for your life but for what is to follow.*

Tanya Wheway

### Plans are in the works to start a 'Biggest Loser' Challenge!

July 21<sup>st</sup> we will start our Biggest Loser Competition and all employees are more than welcome to participate. This is a fun way to help all of us who want to lose some weight and become healthier. If you're interested in participating in our competition, please call Cerra at 505-244-8778 or email her at [cerra@santafcps.com](mailto:cerra@santafcps.com) before July 14th so she can add you to the list. We will send out all the details on July 15th. We can also send you the information by email - so please provide your email address.

#### Employee to provide:

1. \$20 entry fee
2. Determination to succeed and reach your personal goal!

#### SFPS will provide:

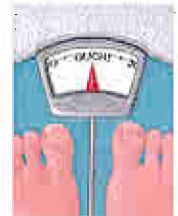
1. Matching entry fee \$\$
2. Motivational materials and support to keep you on track to your goal.
3. Progress reports by % - to let you know how the competition is doing.
4. Awards throughout the competition!



**Watch for more information in upcoming weeks. If you have ideas - submit them to the corporate office.**

**Should we have teams or compete individually - or both?**

**Each SFPS location would be a team and a team leader would be appointed.**



## Employee of the Quarter

### UNM EVENT SUPERVISOR - ANDREW GARCIA



Although the contingent of Event Supervisor's is small, each one is trustworthy and devoted one-hundred percent when called upon; one of whom is Andrew Garcia. Andrew has been with SFPS since November 15, 2006 and has witnessed a lot of change regarding UNM Events.

Several times throughout the spring, Andrew used personal vacation time from his full-time position at Qwest-Dex to supervise medium-scale events held at the PIT and at the UNM Track & Field Complex.

When the New Mexico Activities Association (NMAA) Basketball Tournament was scheduled at the PIT, Andrew planned one week's vacation from his primary job and worked the full NMAA Tournament week. To individuals unacquainted with NMAA, it's a week packed with High School athletes from across New Mexico, days stretched into 16-hour stints, and a staffing challenge!

Another mid-scale event was the NMAA Track & Field Tournament. Two full weekends averaging 12-hour days - balancing staff schedules, client demands and not to mention over twenty-five schools from across New Mexico.

I, Monique Salhab, personally wish to thank Andrew for (1) remaining with SFPS the past two-and-a-half years, (2) accepting the challenges and demands of an Event Supervisor, and (3) taking vacation time to assist with supervising, and ultimately, transferring the level of pressure from the Security Event Coordinator (SEC) to his shoulders.



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## Business Development

We are glad to see winter depart and summer begin. It has been a very harsh winter and the warm weather is welcomed. We have been extremely busy in the business opportunity portion of our business. We are awaiting notification on four contracts that we submitted bids on and we have three that we expect to bid this summer.

As you may recall from past issues, we formed a Joint Venture (JV) with a large business. The purpose of the JV is to combine our business opportunities with a large business that can bring resources that can be a positive factor for our proposals. When we initially formed the JV, we forecasted opportunities that were suited in meeting the criteria for our business plan.



*You cannot manage men into battle. You manage things; you lead people.*

**Grace Murray Hopper**

## Human Resources

**Would you like to see your paycheck in your account a day earlier?**

If you sign up for Direct Deposit that is what will happen. For most banks the money is actually put into your account balance the day before it is due. SFPS would like to encourage all employees to sign up for Direct Deposit for their payroll checks. Direct Deposit is a faster, more efficient way to get your check deposited to your checking or savings account. There would be no more last minute runs to the bank (think of the gas money you would be saving) to make sure that your outstanding checks are being covered, or wondering if payroll is going to be delivered on time because FedEx delivery is backed up due to ice storms, delays due to a holiday or misdirecting the package to another state. It is easy to sign up. Just contact your manager and he/she will supply you with a form to fill out. Attach a voided check to the form for verification of your correct bank routing number and account number and they will forward it to payroll to be processed. Please do not attach a voided deposit slip, as the routing numbers on them are often different from the bank's actual routing number. Should you have any questions about Direct Deposit, contact Sherry at 505-244-8778, ext. 102.



*Next to doing a good job yourself, the greatest joy is in having someone else do a first-class job under your direction.*

**William Feather**



Remember SFPS is an Equal Opportunity Employer. As an EEO employer, we want to be informed about any issues that may arise with the company, your manager, a contractor, or another employee concerning discrimination issues related to sex, age, disability, color, race, national origin, or religion. Should you feel that you have been or are being discriminated against at work, please report the incident to your supervisor immediately. If you are uncomfortable with reporting these issues directly to your supervisor, please feel free to contact Sherry Meier, Human Resources Manager at 505-244-8778, ext. 102 on any EEO issues concerning Santa Fe Protective Services, Inc.



# Contract News



## Carlsbad Area Office (Armada Security Concepts) Sarah Barela

*"The freedom  
to be  
your best  
means  
nothing  
unless you  
are willing  
to do  
your best"*

**Colin Powell**

Armada Sentry Concepts LLC is pleased to announce the promotion of a new supervisor. Scott Yokley has been promoted to the position of Lieutenant.

Scott will handle all day to day operations of the Carlsbad Area Office contracts. Congratulations Scott on your new opportunity.

The Carlsbad Office is currently streamlining operations to make our office more efficient and cost effective. Our current office located at 403 W. Greene Street will close by the end of July. As further information is available we will ensure that it is passed on to all.

Currently, the Carlsbad Medical Center (CMC) and the New Mexico State University (NMSU) contracts are being renegotiated for the upcoming year. We hope to have both contracts signed and new contracts in place by the end of June.

As always we wish to thank our employees here in Carlsbad for their continued excellent work and attention to detail. Thanks Guys!

## ATK Utah & Sherralee Oglesby

Things continue to go well at the ATK project in Utah. The original closing date of this project was scheduled for December, 2007 and we have been fortunate to have been extended through now. While we have a new closing goal of August, 2008, we could well be extended yet again. After suffering a heart attack, Don Burger has returned to work and continues to feeling better; he is working more and more hours and we are glad to have him back and healthy. His return is certainly timely as we are losing a valuable member of our team, Travis Casey. He and his family got a jump start on finding other employment and are relocating to Arizona. He is continuing on with security work and hoping to attend college. Best of luck to you and your family Travis!

With our impending closure, I would appreciate all the other managers keeping us in mind for opportunities at your locations. We have an outstanding staff here that has served SFPS and the client very well.

## Air Force Academy & Jason Allen



Just under one year ago we learned that we had been awarded the US Senior Open event staffing contract. In that time, through various sources, we have learned more and more about how much that means about Santa Fe Protective Services and the event staff at the Academy. Indeed, every reference from our local contracts was contacted to determine our professionalism and customer service. We were measured against companies locally and in Denver and they came to the events of each to witness, first hand how we look, act, and perform. This led the Open to contract an additional 1,200 hours of parking support through SFPS, whereas this function historically is filled by a contract agency that is flown in. In six weeks we will display to the US Senior Open, the Broadmoor, and the USGA exactly what they expect - a world-class workforce.

This opportunity comes buried within our busiest summer since the Colorado office opened nearly four years ago. With performing duties at the gate of the Academy, running security and parking for two of Colorado's largest soccer tournaments, and most recently, picking up parking, access control, and traffic control for the annual USAF Academy 4<sup>th</sup> of July Celebration - it will be football season before we know it!

Our ID Card Checkers continue to set the standard for all of us. It is no less than weekly that I receive compliments about the caring and professional staff that support the heart of the Academy and the academic area. Their consistency is reaching epic levels within the security realm and we hope the leadership of the Academy realizes that our staff out there deserves more work under the leadership of Fred Packer.

I would be remiss in my duties if I failed to mention the Cadet Graduation. While historically we have had as many as 320 staff members work the Graduation, this time, with several fluctuations in the final six days (both up and down), our final number was 206 staff members. We were not without compliment from our new (albeit temporary) bosses - the United States Secret Service. After learning about recent challenges with contract security during the Pope's visit to Washington DC, we quickly adjusted our normal procedures to meet whatever needs the Secret Service felt they had. This resulted in our staff doing what they do best - help people. Some of the traveling USSS Police Officers passed on compliments through our staff about how well we worked with them - some even mentioned the "b" word - best they've worked with.





## Contract News Cont'd

### NDIC & Tom Vitko

Hello from NDIC again!

The weather is hot and humid in Johnstown. All of the trees are finally in full bloom along with the mountain wild flowers and rhododendrons painting the landscape with flairs of color.

The last of May, the Showcase for Commerce event promoting the areas of industry on the move in the Johnstown area, brought thousands to the War Memorial Arena to see demos of the newest technology in Defense from all over the United States. My guests this year for the Showcase were Christina and her father Butch Maki. They spent a few days at the Showcase meeting potential clients from around the United States that gathered her for the three day event.

Also in May, I arranged for our firearm instructor, Officer Dave Empfield to have a practice day for qualification on the 40 caliber pistol range. Instructor Empfield reported that every is doing well but there is still practice needed on timing. The officers are shooting too fast and not counting their rounds. We hope to have this worked out by qualification day. We are pleased that our hero, Mr. Aduddell, will be on board with us overseeing the range with GSA Miller. Bret's past experience provides some tricks of the trade to make my officers better shooters....if they only listen. Thanks, Bret!

The contract at NDIC will be in its' third year. Everything I hear is going good with management still looking at a full-time post on weekends.

### Albuquerque Area Office & Roy Wunderlich

First I would like to recognize our owner: congratulations to SFPS owner Christina Maki. On February 28, 2008, I was honored to attend the 15<sup>th</sup> annual Top 25 Luncheon honoring the 25 largest women-owned businesses in New Mexico. This annual luncheon celebrates the efforts and successes of women-owned businesses throughout the state. Christina recognized all her employees for helping her once again make this Top 25 list and for her continued success.

The UNM Core Posts have been working with a new Supervisor since March. Robert Knowles, the UNM Core evening and weekend Supervisor was promoted to the Full-Time Core Supervisor. Robert has continued to maintain the customer/employee satisfaction we all strive to provide. He has worked split shifts in an effort to provide Supervisor presence for all shifts at UNM. Thank you Robert for your continued efforts in support of the mission.

Thanks in large part to the support of the SFPS UNM Core Staff; construction workers have completed the installation of the Fire Alarm system in the Zimmerman Library. Thank you, to all who worked this project over the past two years, your professionalism during this time is what helps SFPS be considered for additional Posts with UNM. For example, we have also picked up an additional Post at STP.

As many of you know, from calling or visiting the office, Cerra Ohrberg is the new Area Operations Office Assistant. Cerra has been a huge help and a quick learner with handling day to day calls and keeping up with, sometimes, very difficult time sheets. Not to mentioned having to deal with Monique and I. Oh yes, she assists the Corporate Staff as well, and she has done a great job in support of both Offices. All employees should keep in mind that Cerra is likely to be the first person you speak to when calling or coming into the office. Feel free to share your questions, concerns, or comments with her. She may be able to provide you clarification and resolve a concern quicker than waiting on Monique or me. If not, she will be sure to get us involved and together we will help you out.



**Before the next newsletter is written, we will be into the Lobo Football Season. The first half of the season will be three consecutive home games. We will need everyone's help as always, as the Football Games are the largest single Event we staff. Your recommendations of friends, family and other co-workers are always considered for employment before advertising. Please encourage individuals you know that could use some additional cash, to plan for the UNM LOBO Football games. Everyone that applies will be seriously considered for a position as an Event Staff member if they meet the employment requirements.**

Not forgotten, although at times they may feel like it, since most of our focus lies upon UNM Events, are the Base contracts. DTRA operations are running well, a small amount of overtime has occurred due to the relief person pulling more hours at NNSA, and now not available for a couple weeks as he is on Navy Reserve Duty. NNSA is working under new Post Orders, operations that they have been conducting all along, however are now better written.

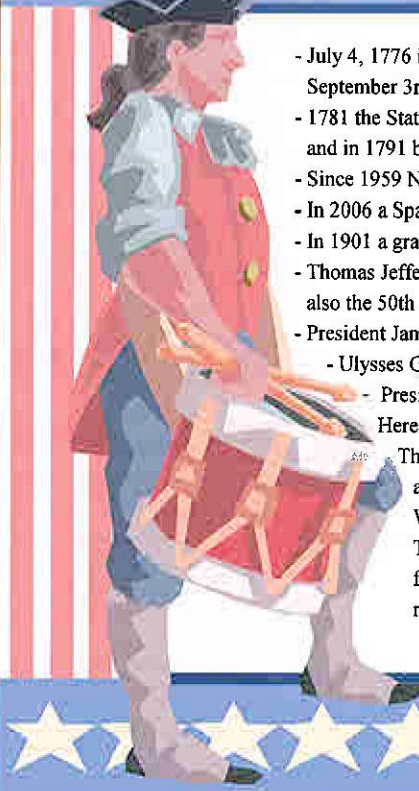
Honeywell operations are also running smoothly. With a former UNM Core and Retired Air Force employee training at the Un-Cleared Post, this will help with planned vacations and take the pressure off our two part-time Cleared Employees who have assisted immensely recently with postings at the Cleared facility.

Although all operations at the Base contracts are running well, I task each supervisor at their respective post to help recruit some part-time help. I understand that finding "Q" Cleared and individuals that are willing to work part-time and as-needed only makes it more challenging; however, if we keep looking we will find the right person to give us a hand when needed.



# Tidbits & Happenings

## Happy 4th of July - Did You Know?



- July 4, 1776 is when America declared freedom though America didn't become free from England until September 3rd of 1783
- 1781 the State of Massachusetts recognized the 4th of July as a holiday. This led to a National Holiday and in 1791 became known as "Independence Day"
- Since 1959 NASCAR has had a 400 mile race on this date.
- In 2006 a Space Shuttle was launched.
- In 1901 a grand explosion was held on Pikes Peak. The light could be seen for over 200 miles.
- Thomas Jefferson and John Adams, both founding fathers, died on the same day July 4th, 1826. This was also the 50th Anniversary of the holiday.
- President James Monroe died on July 4th
- Ulysses Grant was born on this date.
- President Lincoln referred to the Declaration of Independence in his Gettysburg Address.

Here are some facts: A committee of 5 men were the originators. The main author was Thomas Jefferson. He showed it to Ben Franklin and John Adams. Franklin made 48 changes and Adams rewrote it and gave it to the Continental Congress on June 28, 1776. George Washington's signature is not on it - there were 56 men that signed the original Declaration. Twenty four were lawyers, twelve were civil servants, 11 were merchants and there were 9 farmers. Ben Franklin wanted to use a Turkey as a National Seal but Jefferson & Adams recommended the Eagle.

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### If your plans are to stay home - try one of the top 5 patriotic movies:

1. Black Hawk Down (2002)- Action-packed military movie directed by Ridley Scott
2. Saving Private Ryan (1998)- Magnificent WWII Film directed by Steven Spielberg
3. The Patriot (2000)- Actor & Director Mel Gibson in a movie about one man's struggle during the American revolution
4. Apocalypse Now (1979)- Classic American movie that asks the question "Is war really worth it if you lose your soul in the process?"
5. The Thin Red Line (1998)- Directed by Terrence Malick, conjures up images of the Philippines during WWII.

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### S. New Mexico, Utah, Pennsylvania & Colorado

Check your local media for 4th of July Festivities taking place in your city - no specific info was available

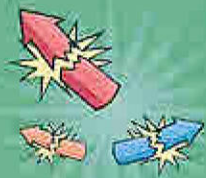


*Be a responsible citizen - follow the regulations on fireworks & campfires*

### Albuquerque Area



Friday, July 4th  
Balloon Fiesta Park  
\$1 Admission,  
Park & Ride available  
[www.cabq.gov](http://www.cabq.gov) for info



**WHATEVER YOUR PLANS ARE  
THIS SUMMER SEASON -  
HAVE FUN & BE SAFE**





# Birthdays & Employee News

## JULY



Christina Maki  
Joseph Davis  
Franklin Grooms  
Moses Jimenez  
Ricky Frombach  
William Allen  
Tara Willener  
Steven Wagner  
Sheri Blakesley  
Ronald Setter  
John Tooze  
Susan Malcolm  
James Grant  
Rose Nichols  
Steven Hill  
Gilbert Candelaria  
Diane Skinner  
Louis Welch II  
Kathleen Kirby  
Antonio Lopez  
Mary Leonard  
Tobias Gallegos  
Carl Stenger V  
Arthur Cordova  
Richard Hernandez  
Mark Smith  
Susette Cordova  
Brenda Baker  
Jose Ramtrez  
Elisha Florez  
Mathew Dodson  
Nicholas Caswell  
Ray Ballard

HAPPY BIRTHDAY  
TO  
EVERYONE!!

## AUGUST



Larry Barela  
Joseph Garcia  
Deana Streifel  
Sharron Clark  
Michael Carey  
Melody Spring  
Tyler Cutler  
Jack Draeger  
Joe Williams  
Robert Worden  
Anthony Samarzia  
Adam Link  
Barbara Ortiz  
Joseph Sanchez  
Steven Kumpf  
Robert Moon  
Jeremy White  
Betty Schulmeister  
Clifford Hicks  
Adam Monson  
Cheryl Paterson  
Nataani Martin Jr.  
Hubert Hauser  
Johnny Rockwell  
Peggy Yopp  
Julie Lounsbury  
Victor Rodriguez  
Crystal Moore  
Judith Bowers  
Russel Irvin  
Arthur Watson  
Dora Maestas  
Robert Harvey  
Robert Casey  
Charles Dodge  
David Two Bears  
Mary Powell  
Willy Chacon

## SEPTEMBER



Erik Hopper  
Sherry Meier  
Virginia Remacle  
Barrie Greene  
Sally Wiggins  
James Swenson  
Rachel O'Neal  
Monique Salhab  
Chris Valez  
Russell Croxton  
Fernando Lebron  
Andrew Garcia  
Dorothy Spaeth  
John Grimm  
Alvin Vigil  
John Longbella  
Joshua Mueller  
David Gallegos  
Lamont Shirley  
Ralph Baca  
Michael Melikant  
David Garcia  
Luis Tarango  
Suzette Madrid  
Roxanne Chapman



## Employee News & Recognitions

### ABQ OFFICE:

Our condolences to NNSA Employee Eileen Sandoval; Eileen recently lost her Mother. Our prayers are with Eileen and her family during these times of sorrow.

Our condolences and prayers also go out to Honeywell Employee Bill Schleft and his family for the recent loss of his Sister-in-Law.

To all the Event Supervisors - Thank you for your dedication, patience and support!

### HONORABLE MENTIONS EQQ

#### NDIC:

**Officer Zimmerman** - for his continued hard work regardless of the shift - day or night. His logs are thorough and detailed for his 8 hr shift; reminding fellow officers to be more informative when completing their logs. Congratulations Officer Zimmerman on a job well done!

#### ATK:

**Cindy Wise** - She has been instrumental in aiding ATK with Proprietary disposal. Ensuring proper disposal and retaining accountability of how many bins are full. She stays in contact with the ATK representative to help schedule the destruction of all paper, on top of conducting her rounds and maintaining security of all ATK buildings.

#### AFA:

**The Team** - It would be completely unfair to identify just one member of this team as employee of the quarter. The bar has been set high by and for each of us, and I am sure at the Open we will find a new standard bearer to identify as our employee of the quarter.

*Fall Edition will be out in September 2008*