



The Protector

Volume 3 Issue 1

Spring 2008

WIPP

As most of you know we were not successful in our WIPP bid. As of April 1st we will no longer have our WIPP contract. This contract was our first government contract and meant a lot to us. We will miss all of our employees at the WIPP and wish all of them continue success with their new company.

Teamwork

Is

Working

Together

Even

When

Apart

Unknown

WINTEAM & COMPLIANCE TRACKING



We are in the process of implementing a compliance tracking system into our scheduling program. We will be able to track all the employees' licenses, training, and monitor all requirements needed at each job and post level. We will be able to run reports to determine who's compliant with all requirements needed for each job. We are very excited to add this feature to our software program. Most of you who do scheduling will be able to use this system.



I wish all of you a wonderful spring...

Employee of the Quarter

CINDI HENDRIX - AIR FORCE ACADEMY

Cindi's pro-active support of the Inspector Generals (IG) UCI Inspection at the United States Air Force Academy illustrates her total competence and full support of the Academy mission. She insists on security being a team effort, involving the Security Forces, Santa Fe Protective Services and the men and women who live and work in the Cadet Area. One Team One Fight should be her motto, because she lives those words everyday in the performance of her duties.

The "Excellent" rating for Security Forces on the Inspector General's final report was in no small part due to Cindi's achievements. During a critical time leading up to the inspection, the flu bug decimated the team. Cindi, without hesitation, volunteered to work double shifts in temperatures consistently below zero with winds in excess of 30 miles per hour. She is the designated trainer for the team. On short notice, she trained a new member of our team resulting in the team being fully competent and at full strength for the inspection.

The stress of work and the additional pressure of going through an IG inspection exposes the harsh reality of increasing stressors and the resulting anguish and frustrations that results. Cindi has the inapt ability to de-escalate crisis situations. Her appropriate approach to customer care and sincere concern for security and safety brings smiles to the faces of our customers and a sense of optimism to their voices. It is obvious that the way Cindi sends people to work affects in a positive way the way they do their work. **CONGRATULATIONS CINDI!!**



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Business Development

It seems each quarter I speak to our rather frantic level of activity that the Business Operations and Development has fared during the previous quarter. I am happy to report that this quarter is no different than past quarters. Following represents significant milestones and activities that we have been involved.



- We were notified recently that we were not successful in our re-compete for our WIPP contract. We are in fact still recovering from this disappointing loss. This was our first contract in the company and it meant a lot to us in many ways. This is the first and only incumbent contract that we have not been re-awarded after a re-compete process. Virtually all of the employees will be picked up by the new contractor but it is with a heavy heart that we will be referring to each of them as "X employees". We are in transition with a date of April 1st is the new contractor assumption date.
- We were awarded a very important contract in Colorado. While not huge in dollar value, it is armed and affiliated with DOE. This contract is our first with National Security Alliance (NSA) our Joint Venture with SOC (formally DZ). More on this in the next newsletter however please be advised that there are currently any openings for employees nor are any expected in the near future.

We have consolidated our corporate office with the Albuquerque Field office and we are now housed under one roof. Considering the amount of effort this took, it was remarkable how smooth this process was. Thanks to all involved for making this such a transparent move.

While the items listed above are a representation of the Business Operations activities, it is by no means inclusive. We recently experienced a reduction in our corporate staff, primarily through attrition and we have not filled the vacancies. This has caused each of us to be even more "multi task" orientated and it is testament to our corporate folks to the degree that they have undertaken responsibilities that previously were foreign to them.

Special thanks this quarter for our corporate staff.

Don't
Quack
Like
A
Duck..
Soar
Like
An
Eagle

Ken Blanchard

What
Would
You
Attempt
To do
If you
Knew you
Would
Not fail?

Dr. Robert Schuller

Human Resources



Well, it is Income Tax Season again. It is the time of year that you dread if you have to pay the government or you are elated because you will be getting money back. If you haven't already done your taxes, hopefully you will be working on them soon. For those of you that owe the government money this year, you may want to review how your deductions are set up through payroll and make an adjustment so that you don't run into that problem again next year. Should you wish to make changes, just ask your manager for a new W-4 form. Fill it out completely, make sure that it is signed and your manager will send it off to Payroll for processing.

Hope you have a nice Spring.

Remember Santa Fe Protective Services, Inc. is an equal opportunity employer; should you feel that you are being discriminated against, in any way, please contact your supervisor or the Human Resources Department at 505-244-8778.



WIPP & Larry Barela

"The task
ahead is
never as
great as
the power
behind us."

**Ralph Waldo
Emerson**



As some of you may already know SFPS WIPP received the DOE Voluntary Protection Program STAR award back in August of 2007. Fossil wrist watches were provided by SFPS Corporate and given to each SFPS employee for their efforts in obtaining the DOE VPP STAR status. Each watch has the VPP Logo on the front and Santa Fe Protective Services on the back. SFPS President Christina Maki came to Carlsbad for the presentation of the STAR award by the Department of Energy.

Air Force Academy & Jason Allen



Normally the Colorado Springs office would have wrapped up its' busy season by the end of February, and be looking to one busy week for Graduation. Fortunately, we are moving towards our busiest summer yet! Here are a couple of old and new events that will be on our calendar this year:

- CHSSA 2 and 3A Basketball Championships – March 13-15
- D20 and D38 HS Graduations – May 22-24
- Graduation Week – May 25-28
- FRIT Soccer Tournament – May 30-June 1
- USAFA Sports Camps – June 8-20
- PPI Soccer Tournament – July 14-20
- US Senior Open (at Broadmoor) – July 28-Aug 3

We have begun work on the Cadet Graduation. While there has been no official confirmation, this is a "Presidential" year. The importance of great people working this event will be like no other we have done yet. This is one of those events where we would love to see 100% participation by our employees.

We have worked hard here in the Springs to create a casual, fun, and hopefully rewarding work environment. We used to beg for employees, now we have a stack of applications of people who want to work with us. Colorado Springs employees each have molded this contract into what it is today; they are a picture and a face for each of us.



Contract News Cont'd

NDIC & Tom Vitko

Hello team!

Just dropping a few lines to say hello to all team members and to let you know how things are going at the National Drug Intelligence Center in snowy Johnstown, Pa.

The last few week all 19 officers and two NDIC employees finished a four hour First Aid course that included First Aid / CPR/ AED/ and child CPR. The course was put together with our own instructor, Officer Joseph Dziagwa and Ms. Maryann Perkala, a Registered Nurse from Conemaugh Hospital. We're good for another year. GSA calls for taking the course every three years; however, I felt that offering the course every year would be a better way to keep all of the officers up to date on any new processes or procedures.

Finally, after months of classroom training and time on the range we have two new officers on the schedule for the month of March. Officers Richard Fris and Gary Frombach and an additional officer in training will eventually bring the total to 22 officers. These officers will be in place for the new changes on the first floor of this building. It has been talk for some time now on adding new officers to a first floor checkpoint. At that point, Santa Fe will have the tasking to guard the whole Penn Traffic Building where NDIC is housed and not just the top three floors.

NDIC Officers want to thank management for the very nice fleece pullovers they received for Christmas. Everyone commented on how nice the pullovers were when they received them. Thanks again!



Carlsbad Area Office (Armada Security Concepts) & Shawna Romero

I would like to thank all of my employees that helped out during the fire at TKS. We suffered a little smoke damage but no physical losses.

I would like to also mention, the increase of work that we have had recently. I hope that the Carlsbad Field Office continues to grow.

All of us at the Carlsbad office would like to say "Good Luck" to all the WIPP employees

ATK Utah & Sherralee Oglesby

All is the same here. We are hearing that our exit date has been pushed back yet again. So we just don't know when things will come to a close. There is some projected construction coming up that will have some of us accumulating overtime. All and all everything is running smooth.

Albuquerque Area Office & Roy Wunderlich

The Albuquerque Area Operations Office has completed our relocation. We are now sharing office space with the Corporate Office located at 625 Silver Avenue SW, Suite 325 Albuquerque, NM 87102. The phone and fax numbers were not changed.

Since our Winter News Letter, we have had several Event Staff members step up and perform there duties with recognized performance by the clients. I would like to thank Monique Salhab (Events Coordinator) and her staff listed below for their outstanding performance. Your commitment to excellence reflects highly upon you and Santa Fe Protective Services, Inc...

Thank you,

Ben O'Neal (Clinton Rally at UNM Johnson Field)

Louie Cordova (Clinton Rally at UNM Johnson Field)

Richard Gunn (Clinton Rally at UNM Johnson Field)

Christine Lilly (Clinton Rally at UNM Johnson Field and exceptional performance during the return to school rush at the UNM Bookstore)

Alan Olarte (VA) (UNM Bookstore)

UNM Night Watch Marie Hall (2330-0700) was also recognized by the client for her attentiveness while on her post, "she is very helpful, courteous, and diligent in completing her security duties". Thank you Marie

The newly appointed UNM Supervisor, Judy Garman, has been spending more time in the field than some of you are use to. She is doing her job by ensuring all UNM Core staff receives her support in carrying through the spirit of the contract. Judy has shared with me that her staff has made marked improvement in fitness for duty inspections and in carry out your duties. Your cooperation with SFPS and UNM policies while working your posts and support of your supervisor are greatly appreciated.

Get Out & About

New Mexico & Colorado



May 24th—26th Albuquerque Wine Festival @ Balloon Fiesta Park



Enjoy some culture—The Albuquerque Museum offers free admission the 1st Wed of each month

Re-visit Old Town. Be surrounded by history, dine, shop, be part of activities on the plaza, or even take a ghost tour.



Just west of Albuquerque near Grants, NM is New Mexico's Land of Fire & Ice—Bandera Volcano and the Ice Cave



Take a road trip to Taos and check out the Rio Grande Gorge Bridge



Visit 'The North Pole'! Located on the road to Pikes Peak from Colorado Springs in Cascade, Co you will find Santa and his elves waiting. The North Pole is a Christmas themed amusement park with rides, village shoppes, magic shows, and plenty of other family fun.



Ride the 'Rio Line' train between the Zoo, Bio Park and Tingley Beach.



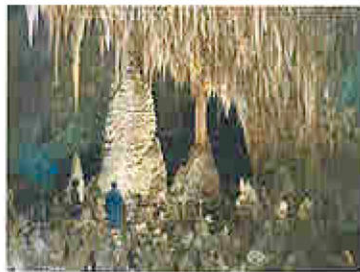
A Colorado Springs Registered National Natural Landmark—offers biking, guided walks, rock-climbing, bus tours, lectures and plenty of children's activities.



Southern New Mexico



Just a short drive from Carlsbad, is Black River Recreation Area—do a little fishing, wildlife watching, hiking and top it off with a picnic.



A must see in Carlsbad—Carlsbad Caverns National Park

Utah

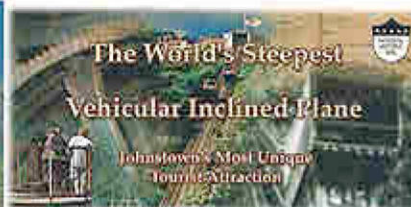
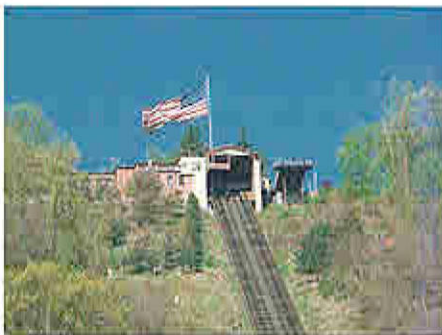
If you're a skier and not ready for the season to end: Utah is where you want to be.

Closing Dates:

- Alta Ski Area April 17
- Beaver Mountain April 2
- Brian Head Resort April 10
- Brighton Resort No set date
- The Canyons Resort April 10
- Deer Valley Resort April 10
- Park City Mtn. Resort April 10
- Powder Mtn. Winter Resort No set date
- Snowbasin Resort Mid-April
- Snowbird Ski & Summer Resort May 30
- Solitude Mountain Resort April 17
- Sundance April 2



Pennsylvania



Johnstown, Pennsylvania has become known for many things, among them a reputation for its devastating floods. The largest flood in Johnstown's history occurred on May 31, 1889 when some 2,209 people lost their lives.

The Cambria Iron Company began construction of the inclined railway in 1890, to carry people, horses and wagons to the new hilltop community of Westmont. On June 1, 1891 the Johnstown Inclined Plane began providing convenient transportation up Yoder Hill which had a steep 70.9% grade.

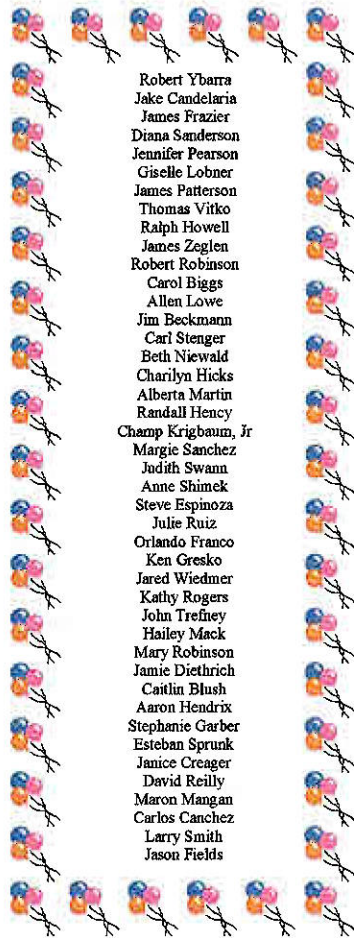
On March 1, 1936 when flood waters again ran through Johnstown, the Inclined Plane proved its worth by carrying almost 4000 residents to safety. In the most recent flood to hit Johnstown on July 20, 1977, the Inclined Plane once again carried people to the safety of higher ground, as well as carrying boats, emergency personnel and equipment down to the valley to aid in rescue operations.

A MUST SEE IF YOU ARE IN THE AREA !

www.inclinedplane.com

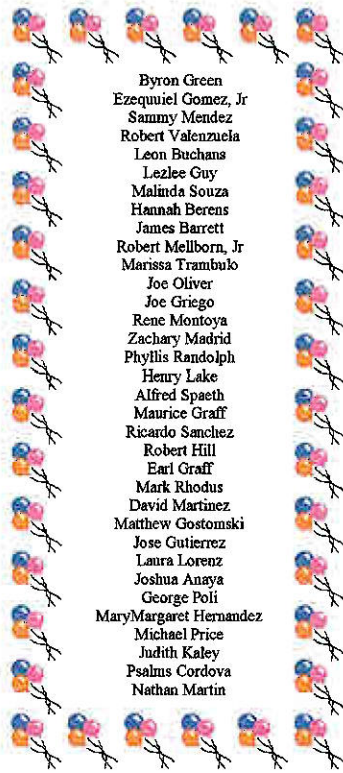
Birthdays & Employee News

APRIL



Robert Ybarra
 Jake Candelaria
 James Frazier
 Diana Sanderson
 Jennifer Pearson
 Giselle Lobner
 James Patterson
 Thomas Vitko
 Ralph Howell
 James Zeglen
 Robert Robinson
 Carol Biggs
 Allen Lowe
 Jim Beckmann
 Carl Stenger
 Beth Niewald
 Charilyn Hicks
 Alberta Martin
 Randall Hency
 Champ Krigbaum, Jr
 Margie Sanchez
 Judith Swann
 Anne Shimek
 Steve Espinoza
 Julie Ruiz
 Orlando Franco
 Ken Gresko
 Jared Wiedmer
 Kathy Rogers
 John Trefney
 Hailey Mack
 Mary Robinson
 Jamie Diethrich
 Caitlin Blush
 Aaron Hendrix
 Stephanie Garber
 Esteban Sprunk
 Janice Creager
 David Reilly
 Maron Mangan
 Carlos Canchez
 Larry Smith
 Jason Fields

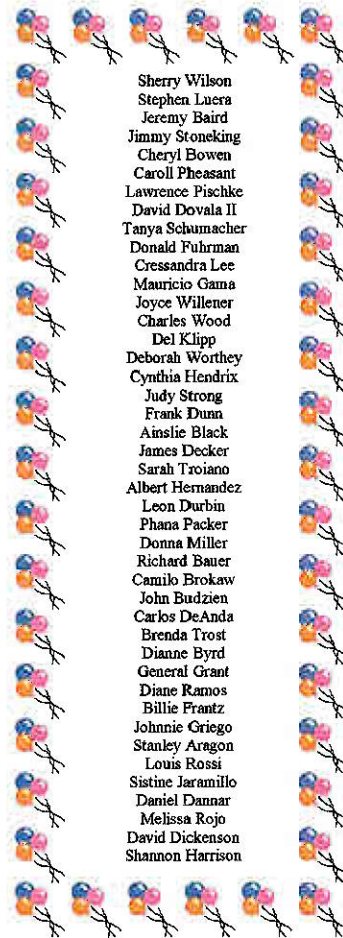
MAY



Byron Green
 Ezequiel Gomez, Jr
 Sammy Mendez
 Robert Valenzuela
 Leon Buchans
 Lezlee Guy
 Malinda Souza
 Hannah Berens
 James Barrett
 Robert Mellborn, Jr
 Marissa Trambulo
 Joe Oliver
 Joe Griego
 Rene Montoya
 Zachary Madrid
 Phyllis Randolph
 Henry Lake
 Alfred Spaeth
 Maurice Graff
 Ricardo Sanchez
 Robert Hill
 Earl Graff
 Mark Rhodus
 David Martinez
 Matthew Gostomski
 Jose Gutierrez
 Laura Lorenz
 Joshua Anaya
 George Poli
 MaryMargaret Hernandez
 Michael Price
 Judith Kaley
 Psalm Cordova
 Nathan Martin

HAPPY BIRTHDAY
 TO
 EVERYONE!!

JUNE



Sherry Wilson
 Stephen Luera
 Jeremy Baird
 Jimmy Stoneking
 Cheryl Bowen
 Carol Pheasant
 Lawrence Pischke
 David Dovala II
 Tanya Schumacher
 Donald Fuhrman
 Cressandra Lee
 Mauricio Gama
 Joyce Willener
 Charles Wood
 Del Klipp
 Deborah Worthey
 Cynthia Hendrix
 Judy Strong
 Frank Dunn
 Ainslie Black
 James Decker
 Sarah Troiano
 Albert Hernandez
 Leon Durbin
 Phana Packer
 Donna Miller
 Richard Bauer
 Camilo Brokaw
 John Budzien
 Carlos DeAnda
 Brenda Trost
 Dianne Byrd
 General Grant
 Diane Ramos
 Billie Frantz
 Johnnie Griego
 Stanley Aragon
 Louis Rossi
 Sistine Jaramillo
 Daniel Dannar
 Melissa Rojo
 David Dickenson
 Shannon Harrison

Employee News & Recognitions

WIPP:
 Security Analyst Clint Cassingham received his Masters Degree in Administration of Justice and Security from the University of Phoenix in December 2007. Training Coordinator Clayton Ardoin was married to Michelle Villa of Carlsbad in December 2007. Ceremonies were held in Clayton's home state of Louisiana.
 Security Officer Joseph Munoz (US Army) and Security Police Officer Luis Ramirez (US Marines) have been busy attending Reserve training. We applaud Luis and Joseph for their dedication to our country and support their efforts.
 Administrative Assistant Kim Bowen has left SFPS WIPP. Kim and her husband have opened their own Farm Bureau Financial Services agency in Carlsbad. We wish Kim and her husband the best of luck.
 Melissa Rojo has filled the vacant AA position; Melissa came to us from the Carlsbad DOE Field Office Technical Assistance Contractor.
 Protective Force Captain Bobby Martinez attended the 2008 SHOT Show in Las Vegas and the DOE Armorer Conference being held at in the same location. Bobby mentioned there were so many vendors at the SHOT Show it would take you a week to see all of them if you stopped to visit with each one.

HONORABLE MENTIONS EOQ:

ABQ OFFICE:

Throughout the Fall of 2007, UNM Events' Staff rose to the demands and frequent schedule constraints, which make that time of the year, one of the most challenging periods. The UNM Events' Staff group is a combination of college students, single parents, retirees, forty-an-hour full-timers and a little in between. Every person who commits to work under this umbrella of UNM has their own reason. Perhaps it is to pay an extra bill, plan a vacation, holiday gifts or maybe just have extra money; whatever their motivation, these employees bring a new energy and spirit to all that they do! So, thank you to each and every one of you who made the 2007 UNM Football Season a success. Thank you for your patience, flexibility and enthusiasm you bring to every event and I look forward to having a successful 2008, with all of you!

ATK:
 Sylvia Galindo—She has been instrumental in observing possible infractions and bringing them to my attention. Because of her we were able to act promptly to circumvent any possible security incident. She has been a great help to me and is an amazing asset to this company.

Summer Edition will be out in June 2008